

From: Gwen Scott <scott-art@ntlworld.com>

Sent: 13 February 2023 14:47

To: Ian Barkley <lan.Barkley@oldham.gov.uk>

Subject: RE: Top up charges

Hello Ian

I tried to ring you on Friday but was told you had left this department and it may take 10 days to speak to someone different in the finance department. I'm sorry about this as I found you very easy to talk to and very informative.

Are you able to ring me on 0786 0662169 about a question I have about the deferred payment or could you please put me in touch with another person who can help me.

Thanks and best wishes

Gwen Scott